

# MATCHFIT ACADEMY

## PRIVACY POLICY



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Thank you for choosing to be part of our community at Matchfit Academy (“the company”, “we”, “us”, or “our”). We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, please contact us at [info@matchfitacademy.com](mailto:info@matchfitacademy.com).

When you visit our website at <http://www.matchfitacademy.com/> or <https://teamtamer.com/matchfit> and use our Services, you trust us with your personal information. We take your privacy very seriously. In this privacy policy, we seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through it carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our sites and our services.

This privacy policy applies to all information collected through our website and/or any related services, sales, marketing or events (we refer to them collectively in this privacy policy as the "Services").

Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.

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# 1. WHAT INFORMATION DO WE COLLECT?

***In Short: We only collect personal information that you voluntarily and knowingly provide to us.***

This is the information you provide to us when you register for our Services, express an interest in our Services, and participate in our activities on the Services (such as booking tickets to Events or otherwise contacting us).

The personal information that we collect depends on the context of your interactions with us and the Services, the choices you make and the products and features you use. The personal information we collect can include the following:-

- Publicly Available Personal Information. We may collect first name, last name, nickname, current address, phone numbers, email addresses, birth records, family member names and their related information, and other similar data.
- Personal Information Provided by You. We may collect basic details of your or your child's education and health in so far as these are necessary to provide the Services.
- Credentials. We collect passwords, password hints, and similar security information used for authentication and account access.
- All personal information that you provide to us must be true, complete and accurate, and you must notify us of any changes to such personal information.

# 2. HOW DO WE USE YOUR INFORMATION?

***In Short: We only process your information for the purpose of providing the Services, in fulfilment of our commitment to you, in compliance with our legal obligations and with your consent.***

We use personal information collected via our Services solely for company and sport-related purposes. Specifically, we use the information we collect or receive:-

- To facilitate the online account creation and logon process. If you choose to link your account with us to a third party account (such as your Google or Facebook account), we use the information you allowed us to collect from those third parties to facilitate account creation and logon process for the performance of the contract.
- To enable user-to-user communications. We may use your information in order to enable user-to-user communications with each user's consent.
- To enforce our terms, conditions and policies for Company, Legal and Contractual Reasons.
- To respond to legal requests and prevent harm. If we receive a subpoena or other legal request, we may need to inspect the data we hold to determine how to respond.
- To keep you and your family as safe as possible while participating in our activities.
- To manage user accounts. We may use your information for the purposes of managing your account and keeping it in working order.
- To deliver services to the user. We may use your information to provide you with the requested service.

- To respond to user inquiries/offer support to users. We may use your information to respond to your inquiries and solve any potential issues you might have with the use of our Services.

### **3. WILL YOUR INFORMATION BE SHARED WITH ANYONE?**

***In Short: We only share information with your consent, to comply with laws, to provide you with our Services, to protect you and your family, to protect your rights, and to fulfil our obligations to you.***

We may process or share data based on the following:-

- **Consent:** We may process your data if you have given us specific consent to use your personal information for a specific purpose.
- **Legitimate Interests:** We may process your data when it is reasonably necessary to achieve our legitimate company interests.
- **Performance of the Services:** We may process your personal information in order to fulfil our obligation to deliver our Services to you.
- **Legal Obligations:** We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal process, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements).
- **Vital Interests:** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.
- **Other Users:** When you share personal information (for example, by posting comments, contributions or other content to the Services) or otherwise interact with public areas of the Services, such personal information may be viewed by all users and may be publicly distributed outside the Services in perpetuity. Similarly, other users will be able to view descriptions of your activity, communicate with you within our Services, and view your profile. ***Note that only Session Managers and Administrators, who require it to keep you and your family safe and to run our activities, will be able to view your confidential information such as contact details, education and medical details.***

### **4. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?**

***In Short: Not at present.***

We currently have no reason to use cookies or other tracking technologies, and if we need to do so in the future we will advise you of this change.

### **5. DO WE USE GOOGLE MAPS?**

***In Short: Yes, we use Google Maps for the purpose of providing better service.***

Our website uses Google Maps APIs. You may find the Google Maps APIs Terms of Service [here](#). To better understand Google's Privacy Policy, please refer to this link.

By using our Maps API Implementation, you agree to be bound by Google's Terms of Service.

## **6. WHAT IS OUR STANCE ON THIRD-PARTY WEBSITES?**

***In Short: We are not responsible for the safety of any information that you share with third-party providers who advertise, but are not affiliated with, our websites.***

Our Services may contain advertisements from third parties that are not affiliated with us and which may link to other websites, online services or mobile applications. We cannot guarantee the safety and privacy of data you provide to any third parties. Any data collected by third parties is not covered by this privacy policy. We are not responsible for the content or privacy and security practices and policies of any third parties, including other websites, services or applications that may be linked to or from the Services. You should review the policies of such third parties and contact them directly to respond to your questions.

## **7. HOW LONG DO WE KEEP YOUR INFORMATION?**

***In Short: We keep your information for as long as necessary to fulfil the purposes outlined in this privacy policy unless otherwise required by law.***

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements). No purpose in this policy will require us keeping your personal information for longer than the period of time in which users have an account with us.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

## **8. HOW DO WE KEEP YOUR INFORMATION SAFE?**

***In Short: We aim to protect your personal information through a system of organizational and technical security measures.***

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, please also remember that we cannot guarantee that the internet itself is 100% secure. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is at your own risk. You should only access the services within a secure environment.

## 9. DO WE COLLECT INFORMATION FROM MINORS?

***In Short: We only collect information regarding children under 18 years of age either from their parent, or with their parent's knowledge and consent.***

We do not knowingly solicit data from or market to children under 18 years of age. By using the Services, you represent that you are at least 18 or that you are the parent or guardian of such a minor and consent to such minor dependent's use of the Services. If we learn that personal information from users less than 18 years of age has been collected without parental knowledge and consent, we will deactivate the account and take reasonable measures to promptly delete such data from our records.

If you become aware of any data we have collected from children under age 18 that does not meet these, please contact us at [info@matchfitacademy.com](mailto:info@matchfitacademy.com).

## 10. WHAT ARE YOUR PRIVACY RIGHTS?

***In Short: In some regions, such as the European Economic Area, you have rights that allow you greater access to and control over your personal information. You may review, change, or terminate your account at any time.***

In some regions (like the European Economic Area), you have certain rights under applicable data protection laws. These may include the right (i) to request access and obtain a copy of your personal information, (ii) to request rectification or erasure; (iii) to restrict the processing of your personal information; and (iv) if applicable, to data portability. In certain circumstances, you may also have the right to object to the processing of your personal information. To make such a request, please use the contact details provided below. We will consider and act upon any request in accordance with applicable data protection laws.

If we are relying on your consent to process your personal information, you have the right to withdraw your consent at any time. Please note however that this will not affect the lawfulness of the processing before its withdrawal.

If you are resident in the European Economic Area and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here: [http://ec.europa.eu/justice/data-protection/bodies/authorities/index\\_en.htm](http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm).

If you have questions or comments about your privacy rights, you may email us at [info@matchfitacademy.com](mailto:info@matchfitacademy.com).

### ***Account Information***

If you would at any time like to review or change the information in your account or terminate your account, you can log into your account settings and update your user account.

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in

our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with legal requirements.

Opting out of email: You can unsubscribe from our email list at any time by clicking on the unsubscribe link in the emails that we send or by contacting us using the details provided below. You will then be removed from the email list – however, we may still need to send you service-related emails that are necessary for the administration and use of your account. To otherwise opt-out, you may access your account settings and update preferences.

## **11. DATA BREACH**

A privacy breach occurs when there is unauthorized access to or collection, use, disclosure or disposal of personal information. You will be notified about data breaches when Matchfit Academy believes you are likely to be at risk or serious harm. For example, a data breach may be likely to result in serious financial harm or harm to your mental or physical well-being. In the event that Matchfit Academy becomes aware of a security breach which has resulted or may result in unauthorized access, use or disclosure of personal information Matchfit Academy will promptly investigate the matter and notify the applicable Supervisory Authority not later than 72 hours after having become aware of it, unless the personal data breach is unlikely to result in a risk to the rights and freedoms of natural persons.

## **12. CONTROLS FOR DO-NOT-TRACK FEATURES**

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track (“DNT”) feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this privacy policy.

## **13. DO WE MAKE UPDATES TO THIS POLICY?**

***In Short: Yes, we will update this policy as necessary to stay compliant with relevant laws.***

We may update this privacy policy from time to time. The updated version will be indicated by an updated “Revised” date and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy policy, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this privacy policy frequently to be informed of how we are protecting your information.

## **14. HOW CAN YOU CONTACT US ABOUT THIS POLICY?**

If you have questions or comments about this policy, you may contact us at [info@matchfitacademy.com](mailto:info@matchfitacademy.com).

## **15. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?**

Based on the laws of some countries, you may have the right to request access to the personal information we collect from you, change that information, or delete it in some circumstances. To request to review, update, or delete your personal information, please submit a request form by [clicking here](#). We will respond to your request within 30 days.